

# Timely Topics - 2023 Quarter 4

## Objective

To provide you with information you need to know.

## Coverage

### Dental

Beginning January 1, 2023, Medicare clarifies coverage of dental services. Use the following to review the clarification:

- Calendar Year (CR) 2023 Final Rule <https://www.govinfo.gov/content/pkg/FR-2022-11-18/pdf/2022-23873.pdf>
- WPS GHA article, "Dental Services" <https://www.wpsgha.com/wps/portal/mac/site/policies/guides-and-resources/dental-services>
- Internet-Only Manual (IOM), Publication 100-02, *Medicare Benefit Policy Manual*, Chapter 15 – Covered Medical and Other Health Services <https://www.cms.gov/regulations-and-guidance/guidance/manuals/downloads/bp102c15.pdf>
  - Section 120C - Dentures
  - Section 150 - Dental Services
  - Section 60 - Services and Supplies Furnished Incident To a Physician's/NPP's Professional Service

### Facet Joint Interventions Prior Authorization (PA)

Providers performing facet joint intervention procedures in a Hospital Outpatient Department (HOPD) setting should submit PA requests for services scheduled on or after July 1, 2023.

For more information, review Prior Authorization for Facet Joint Interventions

<https://www.wpsgha.com/wps/portal/mac/site/medical-review/guides-and-resources/prior-authorization-for-facet-joint-interventions> web page.

## Provider Enrollment

### PECOS 2.0

CMS redesign of the Provider Enrollment Chain and Ownership System (PECOS) expected in 2024. More information available on the CMS website, Introducing PECOS 2.0

<https://www.cms.gov/medicare/enrollment-renewal/providers-suppliers/chain-ownership-system-pecos/introducing-pecos-20>

### Revalidation

With the end of the public health emergency, CMS instructed contractors to begin provider enrollment revalidation. See the CMS Revalidations (Renewing Your Enrollment)

<https://www.cms.gov/medicare/enrollment-renewal/providers-suppliers/revalidations> web page.

## Website

### Secure Portal Improvement

Additional data for Medicare Secondary Payer (MSP) is now on the portal. The portal returns the following MSP information:

- Enrollment and termination dates
- Insurer name and address
- Insurance type code and description
- Policy ID
- Group Number
- Last MSP Maintenance Date
- Patient Relationship Code
- MSP Source Code
- Diagnosis codes associated with the beneficiary's accident or injury

### Website Changes

Our website is receiving a new look in response to your comments. We are adding new features, consolidating existing items, and changing the search engine.

### Medicare Surveys

We have multiple surveys allowing you to provide feedback on your experience with us. CMS holds us accountable for the results of the survey.

Unless otherwise specified, you can find the survey link on the department's web page.

- Provider Outreach and Education  
<https://www.wpsgha.com/wps/portal/mac/site/training/guides-and-resources/guides-and-resources>
  - You can also provide feedback following each educational event.
- Audit & Reimbursement <https://www.wpsgha.com/wps/portal/mac/site/audit/guides-and-resources/guides-and-resources>
- Appeals <https://www.wpsgha.com/wps/portal/mac/site/appeals/guides-and-resources/guides-and-resources> (First level – Redeterminations)
- Electronic Data Interchange (EDI)  
<https://www.wpsgha.com/wps/portal/mac/site/claims/guides-and-resources/electronic-data-interchange>
- Online Experience <https://www.wpsgha.com/wps/portal/mac/site/home> – rating wpsgha.com
  - This is a pop-up when using our website.
- Medical Review <https://www.wpsgha.com/wps/portal/mac/site/medical-review/guides-and-resources/guides-and-resources>
  - Prior Authorization
  - Targeted Probe and Educate
  - You may also receive a survey link in correspondence.
- Provider Enrollment <https://www.wpsgha.com/wps/portal/mac/site/enrollment/guides-and-resources/guides-and-resources>
- Written Correspondence <https://www.wpsgha.com/wps/portal/mac/site/contact-us>
  - Located in the box under the drop-down contact list.
  - Box labeled “We Want to Hear from You.”

We will add more surveys in the future.

If you do not believe we deserve the highest ranking, comment on what we can do better. Provide your email so we can contact you for more information.

For more details, watch the YouTube video Tell Us How We're Doing: Your Opinion is Our Opportunity: <https://www.youtube.com/watch?v=0ArCWxOI9IE>.

## **Refusing Treatment to Beneficiaries with Open Medicare Secondary Payer (MSP) Records**

If Medicare eligibility shows open MSP records, don't deny Medicare patients medical services, treatment, or entry to skilled nursing facilities or hospitals. More information is available in the following links:

Medicare Secondary Payer: Don't Deny Services & Bill Correctly

<https://www.cms.gov/files/document/mln7748519-medicare-secondary-payer-dont-deny-services-bill-correctly.pdf>

Medicare Secondary Payer Fact Sheet [https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/MSP\\_Fact\\_Sheet.pdf](https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/MSP_Fact_Sheet.pdf)